

How we work with people (participants)

Participant Centered Service

Te Hā o Mātauranga treats people with respect and delivers services in a manner that has regard for their dignity, privacy and independence.

We work with two main values foremost in mind - Strengths Based and Transparency.

Staff and volunteers agree to work with respect for Participant's ethnic, cultural, gender and spiritual values and beliefs.

Services are delivered free from any discrimination, coercion, harassment and sexual, financial or other exploitation.

Staff sign the Code of Conduct – Rights and Responsibilities annually and agree to respect others by:

- Not discriminating against participants, colleagues or key partners on the basis of age, gender, marital status, ethnicity, disability, religious or ethical beliefs, race, political opinion, employment status or sexual orientation.
- Respect work colleagues, participants, and key partners.
- Not engage in physical or verbal abuse or harassment of colleagues, participants and key partners.
- Not consume alcohol or non-prescription drugs while in the workplace or which affect workplace performance.
- Respect the rights of colleagues and Participants to confidentiality and privacy.
- Work with Participants in a manner that recognises their dignity and rights as individuals.
- Ensure that safe practices and professional boundaries are observed at all times.

Positive Youth Development Approach

Te Hā o Mātauranga is committed to the principles of best practice in the youth sector. Youth development best practice by its very nature is constantly evolving. Te Hā o Mātauranga recognises and adopts the Ministry of Youth Development's Youth Development Strategy Aotearoa. The Strategy outlines six principles that support our young people's development.

Theory of Change

Our Theory of Change outlines how we will achieve our long term vision of our community having the skills and choices to live the life they want.

Supporting procedures include:

You can request a copy of any of the following documents:

Behaviour Management

Confidentiality

Cultural Responsiveness

Declaration of Confidentiality

Filming Release Form

Maths Permission Form

Our inherent values

Participation in Development and Review

Photos

Service Accessibility

Te Kura Permission Form

Theory of Change

Te Tiriti o Waitangi

What is Theory of Change

Youth Development Approach

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